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CUSTOMER PROPERTY

1. SCOPE

This procedure covers the care of Customer's property.

2. CODES

ISM 10.1; 10.2.1; 12.1

3. RESPONSIBILITY AND AUTHORITY

The Master is responsible for the safe carriage of cargo on board his ship.

He is responsible for the safe keeping and ensuring the updating of the Customer supplied manuals or procedures. [Customers equipment will include hold cleaning chemicals, equipment such as pumps, hoses, mechanical scalers placed aboard for the duration of the charter.](#)¹

4. GENERAL

While Customer property is under the Company control or being used by the Company it will be treated "as if it were our own" and due care and diligence will be exercised to protect and safeguard it.

5. VESSELS

Vessels are managed on behalf of the Company. Vessels that are jointly owned by The Company, and a third party, will be maintained to the usual Company standard and within the constraints and terms of the management contract.

The nature and frequency of reports to the Customer will be established and agreed.

The condition of the vessel will be verified before acceptance and on hand over on termination of contract. During the interim the condition of the vessel will be monitored periodically.

¹ W 09 / 2024

6. CARGO

The safe carriage of cargo is fundamental to the Company business and proper attention will be given to its careful handling, preservation and delivery. Special regard shall be given to any potential health, safety and pollution hazards and necessary safeguards to be observed. Detailed procedures are contained in the Dry Cargo and Operations Manual.

7. EQUIPMENT

Equipment on loan from the Customer will be treated and maintained with due care. Details of any equipment found to be damaged, or is found unsuitable for use, shall be reported to the Customer. Records of this equipment will be kept aboard and forward to the office.

8. MANUALS

Customer supplied manuals or procedures shall be safely maintained and kept fully updated to the Customer's requirements. The information will be treated in confidence.